# When will this improvement project end?

The Water portion of this project should be completed in August 2019. The Storm Water Improvements should be completed next spring after the winter construction shutdown.

# What is completed and what work remains?

About 90% of the Water Improvement project and about 20% of the Storm Sewer project is completed. A majority of the water mains and individual water services for properties north of Route 20 and east of Fuller Road are finished. New water mains are being installed west of Fuller Road with new water services to follow.

The installation of new stormwater mains on McKown Road has resumed but, due to old gas utility lines that were not mapped by National Grid, the contractor was required to install custom-made concrete manholes. The stormwater main work on McKown Road should be done in August 2019.

# My road is blocked off. What should I do?

Most of the project will not require the closing of roads. We ask for your patience as equipment is moved to allow for traffic to pass. Please call Delaware Engineering (see below) with questions about accessing your property.

### The construction crews are working longer hours and on some Fridays there is no work. Why is this?

The contractor has switched from a five day schedule to four days, Monday - Thursday from 7AM to 5 PM. Friday work may take place if there are Monday holidays or poor weather. This schedule allows for more efficient construction and possible early completion.

# I'm not sure where my plumbing exits my house. Can someone help me?

Please call the Water Department ((518)456-6474) which will review with you options for connecting your house to water and storm water mains.

### Which construction activities are paid by the Town and which activities are the responsibilities of the property owner?

The Town will install new water mains, water service connections to each home, new storm sewer mains, area drains, and stubs to each property line. The Town will return properties to pre-construction condition. Property owners bear the cost of connecting sump pumps to the stub at the property line.

A prime goal of the project was to remedy the practice of connecting sump pumps to the sanitary sewer system. This connection adds unnecessary cost to treat rain and ground water at the wastewater treatment facility. The new storm sewer laterals will provide a proper manner for removing storm water.

### A wooden stake with attached letter has been delivered to my house. I have been asked where I want my storm "Sump Pump Stub" installed. What is that?

The "stub" is a connection from the new storm water line to your property line. The Town is paying to install a "stub" for each property. When notified by the Town, property owners may connect their sump pumps to the stub. The stub should be located where it will not obstruct connection to the house.

### I contacted a contractor for a quote for my sump pump connection. Who can help me determine if I have received a fair quote?

If you have questions about your sump pump connection quote, please contact Delaware's senior inspectors, either George Zimmer (518) 852-0596 or Dale Nunamann (518) 231-3050. Please ask the contractor for identification before you let them enter your house.

### Where can I obtain more project information?

Delaware Engineering will provide project updates at Town Board and McKownville Improvement Association meetings.